# Parker Belvis

## Product Manager II  Charlotte, North Carolina

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## Work Experience

### Product Management, Caring.com                    Dec. 2021 - Present

**Product Manager II**                                Feb. 2023 - Present
**Product Owner**                                     Dec. 2021 - Feb. 2023

- Led discovery for 14 products/features across 4 departments and translated requirements into actionable developments.
- Evaluated 12 third-party software solutions by price, suitability to the use case, scalability, and maintenance cost in our build-vs-buy decision process.
- Acted as Directly Responsible Individual for 2 quarterly organizational objectives (within OKR structure):
    i. Launch, track, and improve B2C NPS.
    ii. Migrate all reporting from legacy data sources and infrastructure to future-state, ensuring continuity of business analytics and core business functions.
- Migrated our payment systems to a new platform, which is on track to:
    i.  Save the organization $48,000 per year
    ii. Reduce ~100 man-hours per year
    iii. Unlock features and reporting capabilities required by the business.
- Granted the *Circle of Excellence* award by Caring.
- Managed workstreams and conducted agile ceremonies (standup, sprint planning, refinement, retro) for 2 multi-national delivery teams across multiple time zones.
- Used data to tell the story of product success and improvements in key metrics.
- Drove the organization's migration of reporting infrastructure from out-of-date and improper tooling and architecture to a modern, best-in-class data stack (Snowflake, Fivetran, DBT, Looker, Airbyte, Segment Analytics).
- Implemented POCs and final solutions independently through rudimentary python development when required to keep projects on track.

### Software Quality Assurance, Paycom                Nov. 2018 - Dec. 2021

**Team Lead**                                         Dec. 2019 - Dec. 2021
**Analyst**                                           Nov. 2018 - Dec. 2019

- Onboarded and managed 6 QA Analysts across 3 agile teams.
- Evaluated and prioritized software bug resolution for new development features.
- Worked with Product and Development leadership to advocate for the user and for quality best practices while reviewing new development specs.
- Conducted core skill evaluations for direct reports (SQL, Postman, and test case creation skills).
- Facilitated a transition from waterfall to agile scrum methodology.
- Managed the first fully remote team at Paycom and created the first remote work policies for the organization, which were then widely adopted during COVID.
- Independently created and executed test plans for software development.
- Monitored service desk tickets, responded, and triaged according to SLA.
- Documented, prioritized, and advocated for the resolution of software bugs.
- Utilized SQL to prepare data for test case execution.

## Skills/Tools/Certifications

- API testing with Postman
- SQL
- Python in data contexts
- BrowserStack: Mobile and Desktop
- Agile Scrum Master Certification
- Experience working in a modern CI/CD pipeline and within the SDLC framework
- Microsoft Suite of Products
- ChatGPT (3.5, 4, and Code Interpreter)
- Salesforce
- Exposure to HTML/CSS, PHP, Javascript/Node, React
- Exposure to testing automation tools: Jenkins, Selenium, Cucumber
- Concepts of Test Driven Development
- Software Development Fundamentals
- Experience working with Wordpress, Magnolia (DXP), Screaming Frog, and ContentKing
- Project software: Jira, YouTrack, Miro, Monday

## Education                                          Dec. 2017

### Bachelor of Arts: English Writing
University of Oklahoma